

(Deliverable)	Technical	Support Plan

High-Level Milestone Schedule	Estimated Target Date
Project Kick-off Meeting	August - September 2021
Detailed Project Plan Approved	August - September 2021
Workflow Discovery	September - November 2021
Production Project – Workflow Fit/Gap	December 2021 - August 2022
New Workflow Development	December 2021 - September 2022
Environment / Software Configurations	March 2022

Training Plan Approved	March 2022
Proof of Concept Approved	August 2022
Technical Support Plan Approved	August 2022
User Acceptance Testing Plan Approved	August 2022
User Acceptance Testing	September 2022
Final Implementation – Project Closeout	October 2022